



Catchball Policies

Player/Team Enrollment

- Enrollment per team will be between 14 - 16 players.
- Players must be at least 25 years of age to participate in this program.
- Players can only enroll to play on one team.
- Players may be invited to practice with another team if the other team is short players for a practice.
- Players can only play league games for their home/original team.
- Exceptions will be made on an individual basis at the discretion of Maccabi Canada.

Program Cancellation

- Maccabi Canada reserves the right to cancel teams due to insufficient enrollment. Minimum enrollment is 14 players per team.
- Late Enrollment
 - Late enrollment may be accepted, based on availability, up to and including two practices of the current season.
- Program costs will not be prorated for late registration.
- Enrollment will not be available after the second practice.
- Exceptions will be made on an individual basis at the discretion of Maccabi Canada.

Team Selection

- If a player selects a team at the time of enrollment that is full or not available, Maccabi Canada will aim to match a player with a different team.
- If a player selects a team that is not suitable for their skill set, based on their application or at the end of the first practice, Maccabi Canada will aim to match a player with a team that is more suitable to their skill set.
- Maccabi Canada will recommend a different team based on availability and/or skill set. The player has the right to refuse the recommendation and withdraw from the program with a refund up until the completion of the second practice.

Attendance

- Players may need to miss a practice(s) for valid reasons (personal, medical or injury).
- It is the player's responsibility to notify the respective Team Captain or Manager, in the event practice must be missed.
- Advance notice will assist the Team Captain/Manager and coach to plan the session accordingly.
- It is encouraged that players who can not participate (for a valid reason) should still be present at the team practice to continue to learn the techniques and team strategy.
- Maccabi Canada may use a third-party program that shares the team's roster, scheduled practices, games and updates.
 - **Practice** - Players will be responsible for updating their availability at least 4 hours prior to the scheduled practice.

- **Game** – If a player fails to update their availability at least 4 hours prior to the scheduled game, there is no guarantee they will participate in the scheduled game.
- If the player neglects to update their availability on regular basis, Maccabi Canada has the right to release the player from the team. No refund will be honoured for dismissal.
- Exceptions for missed practices and games may be made on an individual basis at the discretion of Maccabi Canada.

Absent Player

- If a player is absent for more than 2 team practice sessions in a two-month period, without advance notice, the player may be released from the team with no refund for the remaining payment installments. The spot may be made available to a player on the waiting list at the discretion of Maccabi Canada.
- If a player is absent from a league game with no valid reason or advance notification, they may not be guaranteed playing time in future games, at the coach's discretion.
- If a player is absent from a scheduled practice a make-up practice will not be offered for them.

Game Management

The nature and tempo of the game may not warrant all players equal playing time. The coach will do their best to allocate the appropriate playing time to each player. Playing time and line up formation are at the coach's discretion.

Make Up Practice or Game

- A make-up practice or game **may be offered**:
 - If Maccabi Canada cancels a practice or game due to unforeseen circumstances, such as weather or facility related (not at Maccabi Canada's control), a make-up **may be offered** within the current season.
 - A make-up practice or game **may be offered** based on availability and co-ordination with the team Coach/Manager/Captain. This is subject to facility and schedule availability.

Photo/Video

- Maccabi Canada takes photographs and records video footage for marketing purposes and use on their social media platforms.

Practice/Game attire

- Each player is expected to come to practice with good indoor training shoes.
- Each player is expected to purchase and wear knee pads for protection during practices and games.
- Jewelry (earrings, necklaces, rings, watches) are not allowed during practices and games.
- Players are expected to wear their team jersey to all practices and league games.

Payment

- Player payment will **ONLY** be accepted on line at the time of enrollment. Players will have two payment options:
 - **One payment** to cover the full season fee.
 - **Installment payments** that will automatically charge your credit card as per the payment plan.

- If a player withdraws or is dismissed, the installments will be adjusted accordingly based on Maccabi Canada's refund policy. Refunds will be issued by cheque.
- Please allow 6-8 weeks for refunds to be processed.

Refund Policy

Refunds are based on the full fee value of the season.

- Administration and processing fees are non-refundable.
 - If a player withdraws up to 15 days prior to the start of the season, the refund will be the full fee less 10%.
 - If a player withdraws within 14 days prior to the start of the season, the refund will be the full fee less 20%.
 - If a player withdraws once the season has started, the refund will be the full fee less 35% (from start of the season up to 2 completed team's practices).
 - **NO REFUNDS after 2 completed team practices.** If the player selected the option to pay by installments, all remaining installments will be processed according to the payment plan.
 - If a player is absent for more than 2 team practice sessions in a two-month period, without advance notice, the player may be released from the team with no refund for the remaining payment installments.
- Please allow 6-8 weeks for refunds to be processed by cheque.

Cancellation

In the event that Maccabi Canada cancels a team(s) for any reason, and no alternative teams are available or agreed upon with the player, a full refund will be issued by cheque and mailed to the address provided on the participant's registration form. Please allow 6-8 weeks for refunds to be processed.

Injured Player

- If a player incurs an injury during the first 3 months of the season and is able to return within 4 weeks after their injury, no refund will be issued for missed practices or games.
- If a player incurs an injury during the first 3 months of the season and is not able to return for the rest of the season the player may be issued a prorated refund, less non-refundable costs and administration fees.
- No refunds will be issued after the 3 month date of the season.

Exceptions for missed practices and games may be made on an individual basis at the discretion of Maccabi Canada.

Donation

Your refund can be donated back to Maccabi Canada and you will receive a donation receipt for the value of the refund.

**Your Season starts on the day of your first practice.

**Policies are subject to change